Ref. No.: NDCL/CTO/ICB/01/083-84
Cha. No.: 184

Date: October 26, 2026

To,
All Prospective Bidders,

Subject: Issuance of Clarification No. 2

With reference to the Tender IFB No. NDCL/CTO/ICB/01/083-84 for Procurement of Lease Service Delivery of International Bandwidth , we hereby issue Clarification No. 2 as per Clause No. 8 of Section I: Instruction to Bidders(ITB) of the tender document for your reference.

With Regards,

Drawendra Kumar Chaudhary
Manager,Central Procurement Department
Office of Chief Technical Officer

NEPAL DOORSANCHAR COMPANY LIMITED

Clarification No. 2:IFB No. NDCL/CTO/ICB/01/083-84 for procurement of Lease Service Delivery of International Bandwidth

S.N.	Section No.	Clause No.	Clause	Bidders Query	NT Clarification
1	Section V. Schedule of Requirements	4. Annexures (E)	Repots	Confirm whether latency measured via ICMP, TWAMP or alternate methodology. -IPT does not cover link monitoring at CPE , routes monitoring ,traffic engg	Latency measurements shall be ICMP based.
2	Section III. Evaluation and Qualification Criteria	2.Qualification Criteria (2.4) (2.4.2)	The bidder shall have at least five (5) years' experience on the ICB Notice Publication Date for providing international IPT and/or IPLC services. The bidder shall have experience of handling a supply in excess of 1.13Tbps in IP transit and/or IPLC bandwidth at any instant in the last 3-year period.	Tata Comm recommends, given the criticality of NTC RFP, the demonstration of 1.13 Tbps should be considered preferably across a single customer (any documentary evidence/traffic reports must be allowed to prove this use case)	As per the bid document.
3	Section IV. Bidding Forms	Section IV (A) - Price Schedule for International Bandwidth	Burstable Bandwidth (Mbps)	In the table for Price Schedule of International bandwidth, a coloumn of "Burstable Bandwidth" is introduced. For Year 1 Part 1 for IPT, Committed bandwidth of 228,000 Mbps is mentioned while burst bandwidth of 264,000 Mbps is mentioned. Please confirm that the burst bandwidth mentioned is the total bandwidth upto which customer can burst. i.e. 264,000 Mbps in total (which includes the committed 228,000 and an additional burst of 36,000 Mbps making the total bandwidth to 264,000 Mbps for Year 1 Part 1 for IP Transit)	Yes, we confirm the Burstable Bandwidth is the total bandwidth upto which traffic can burst, which includes the committed bandwidth.
4	Section III. Evaluation and Qualification Criteria	2.Qualification Criteria (2.4)(2.4.3)	Form EXP – 3 and The bidder shall submit necessary authentic document a) Approval certificate b) license/approval certificate	Kindly clarify what information is expected in Approval certificate is accepted as authentic document. Is Supplier or sevice provider expetced to submit their Operating license also?	Please refer to clause 2.4.3(i) under Technical Experience Mandatory
5	Section III. Evaluation and Qualification Criteria	2.Qualification Criteria (2.4)(2.4.3)	(iii) Supply Record: (iv)Satisfactory Operation:	Is the expectation laid out in 2.4.2 and 2.4.3 are the same or are these two different requirements? Kindly clarify is supplier expected to fulfil both the requirements with documentary evidences.	Yes. The bidder shall fulfil all the requirements mentioned in clause 2.4.2 and 2.4.3. of the bid document.
6	Section V. Schedule of Requirements	3. Technical Specification (1)(7)(7.1)	Schedule of Requirements (SOR) for Services to be rendered outside Nepal - Management Visit for 2 persons for 5 working days	you are requested to share the scope of work to be covered in 5 working days.	Please refer to clause 7 of Section V(3)(1) General Technical Specifications and scope shall be defined during contract execution.
7	Section V. Schedule of Requirements	3. Technical Specification (1)(5)(5.8)	Link Monitoring: a) The bidder shall ensure continuous monitoring of the links from its side and proactive alerts, tickets in the event of any outage, link performance degradation or alarms.	Kindly elaborate the requirements or give full scope of work expected in link monitoring. Is Nepal Telecom expecting to receive Managed services? Will NTC allow Service provider system to poll (SNMP/ICMP) NTC gateway router or routers present at both POI's. Monitoring services are chargeable ones provided technical feasibility of the solution in NTC IP environment.	As per the bid document.
8	Section V. Schedule of Requirements	3. Technical Specification (1)(5)(5.8)	b) In case of the Network Outage, the duration of Network Outage shall be calculated from the initial timestamp of the related link failure.	If it is not managed services, we request NTC to relook the timestamp correlation of Network outage & when trouble-ticket is raised at the time of link failure to calculate network outage duration.	As per the bid document.
9	Section V. Schedule of Requirements	3. Technical Specification (2)(5)(5.9)	5.9 The bidder shall provide clear information about any pre-requisites such as route-objects, AS-Set updates, route-registry entries etc needed for prefix announcement updates.	We would like to know NTC's plan to implete RPKI in their own ASN. Will NTC make RPKI implementation a necessary method to secure Internet & offer higher technical weightage to supplier on techical response at the time of evaluation?	As per the bid document.
10	Section V. Schedule of Requirements	3. Technical Specification (2)(6)(6.7)	Facility to send emails to the Network Management team.	Kindly elaborate the requirements given in facility to send emails to NM Teams through portal. Is that the correct interpretation? If not, should NTC fine to use emails to send emails to Tata IPNOC and service assurance teams.	sending email to NoC and service assurance is sufficient.
11	Section V. Schedule of Requirements	2 .Delivery and Completion Schedule	Completion Schedule	We request to increasing the timelines for Completion Schedule by a minimum of 45 days.	As per the bid document.
12	Section IV. Bidding Forms	Section IV (A) - Price Schedule for International Bandwidth	Price Schedule	In the price schedule for both group A and group B asked capacity for IPL is not in multiple of 10G's. Please clarify and share more details on delivery such IPL B/W to NTC	The capacity of the IPLC bandwidth shall be finalized during the contract preparation.

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